

GRACE HOME LIVING FACILITY LLC

Visitation Policy and Procedure

This policy defines and sets expectations regarding persons visiting residents and recognizes our commitment to provide visitation in accordance with our non-discrimination policy, which provides access without regard to race, color, sex, national origin, disability, age, religion, marital status, citizenship, gender identity, gender expression, sexual orientation, and/or other legally protected classifications. The Administrator (Collette Holmes) is responsible for ensuring that staff adhere to the Visitation Policy.

This policy is designed to support resident and family-centered care throughout the resident's stay, and to ensure the safety of all residents, visitors, and staff, while at the facility. We strive to provide an environment that is comfortable and appropriate for our residents. Family, friends and/or representatives of the residents of their choosing are encouraged to visit and provide support to the residents. Residents and families are informed of visiting hours and rules during admission and orientation to the facility. In general, visitors are encouraged to visit the residents from 9 a.m. to 9 p.m. Two visitors per resident at a time are allowed in the facility. Guidelines for the participation of people spending time with the residents are flexible to respond to the diverse and changing needs and preferences of each resident and the facility. Wherever possible, residents' wishes regarding visitation are recognized and honored. Consensual physical contact is allowed between the resident and the visitor.

In general, residents have the right to identify a Support Person, or Essential Caregiver, to be available for them for at least 2 hours in addition to normal visitation hours. Residents have the right to withdraw permission or deny visitors at any time, under the following circumstances:

- (1) End life situations
- (2) Residents who were living with family before being admitted to the facility are struggling with the change in environment and lack of in-person support
- (3) The resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
- (4) The resident needs cueing or encouragement to eat or drink, which was previously provided by the family member or caregiver.
- (5) The resident who used to talk and interact is seldomly speaking.

SUSPENSION OF VISITATION POLICY

The facility can suspend in-person visitation of a specific visitor if the visitor violates the following policies and procedures of the facility:

- (1) Visitors are expected to be as quiet as possible in the resident's care areas.
- (2) Visitors are expected to be appropriately dressed (shirt and shoes required).
- (3) Visitors

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must be able to care for themselves or be accompanied by another adult who agrees to supervise and care for them. (4)911 will be notified if a visitor is disruptive, inebriated, abusive, threatening, coercive, disrespectful to residents or staff, or otherwise interferes with facility operations or resident care.

Education Policy

Visitors will be informed of the education policy upon entry into the facility that will include:

- 1. Signing in upon entering the facility**
- 2. Signing out upon exiting the facility**
- 3. The importance of wearing a surgical mask**
- 4. The importance of hand washing**

Infection Control

Visitors will be informed of the infection control policy upon entry into the facility that will include:

- 1. A temperature check**
- 2. Hand sanitizer**
- 3. Surgical mask will be offered and must be worn during visit, regardless of vaccination status.**

Visitors cannot be compelled to show or provide proof of vaccination or immunization status.